

Roadpost Inc. o/a BlueCosmo Canada

Accessibility Progress Report (2026)

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Accessibility contact: accessibility@bluecosmo.com

This Accessibility Progress Report reflects Roadpost Inc. o/a BlueCosmo Canada's accessibility-related activities from June 1, 2025 to the date of publication, and is published in accordance with the Accessible Canada Act (ACA) and the CRTC Accessibility Reporting Regulations.

1. Policies, Programs, Practices and Services

Roadpost Inc. connects individuals to global voice and data communications when they travel or work beyond the reach of conventional cellular networks. As a reseller of mobile satellite equipment and services, Roadpost provides hardware and service plans that give customers access to satellite voice and data networks operated by third-party providers — keeping them reachable and informed from virtually anywhere in the world. Roadpost remains committed to providing a barrier-free environment for all stakeholders — including customers, employees, job applicants, suppliers, and visitors — in a manner that respects dignity, independence, and equal opportunity.

During the reporting period, Roadpost continued to implement and maintain policies and practices intended to identify, remove, and prevent accessibility barriers across its operations, including:

- Accessible customer service practices
- Employee training related to accessibility
- Consideration of accessibility in digital content and customer communications
- Maintenance of an Accessibility Employment Policy covering recruitment, accommodation, and return-to-work processes

2. Consultation with Persons with Disabilities

As part of its ongoing accessibility planning process, Roadpost considers feedback and insights from:

- Employees who have shared accessibility-related needs or experiences
- Front-line customer support staff who may have assisted customers with accessibility requests
- Feedback received through Roadpost's published accessibility contact channels

Any consultations that produced actionable insights helped inform Roadpost's understanding of accessibility considerations related to customer service interactions, digital content, and communication methods.

3. Feedback Received and How It Was Considered

Roadpost continues to maintain a process for receiving and responding to accessibility feedback. Feedback may be submitted anonymously or with contact information through the Accessibility Feedback Form at bluecosmo.ca/accessibility, or by contacting accessibility@bluecosmo.com. Feedback received with contact information is acknowledged and reviewed in a timely manner. Personal information is kept confidential.

As of the date of publication, no accessibility feedback has been received through Roadpost's published feedback channels. All feedback received is reviewed and taken into consideration in the context of Roadpost's accessibility planning and will be reflected in subsequent progress reports.

Conclusion

Roadpost Inc. remains committed to improving accessibility for persons with disabilities. The company will continue to review its practices, listen to feedback, and identify opportunities to prevent and remove barriers across its services and operations.

The next Accessibility Progress Report will be published in accordance with the requirements of the Accessible Canada Act.

Publication

This Accessibility Progress Report is available at:

bluecosmo.ca/accessibility

Alternate formats are available upon request by contacting:

accessibility@bluecosmo.com